



December 2015



Well 2015 has certainly flown by, we have thoroughly enjoyed being a part of your amazing business and have truly appreciated all the support and may our year ahead be as prosperous.

From all of us here at Livos Australia we would like to wish you all a Merry Christmas and a safe and Happy New Year.

We love to hear from you so please let us know any feedback Kindest regards *Angela Petruzzi*



Goodbye to 2015

- Christmas and New Year opening hours
- Care and Maintenance



Christmas and New Year opening hours

December 2015

Thursday 24th Christmas Eve- Open till 1pm
Friday 25th Christmas Day- Closed
Saturday 26th Boxing Day- Closed
Monday 28th Boxing day Public Holiday- Closed
Tuesday 29th till Thursday 31st-

Open holiday hours 9-3pm

<u>January</u>

Friday 1st New Years Day- Closed
Saturday 2nd- Closed
Monday 4th- Open: Return to normal hours



Care and Maintenance

As with any product, not only is the preparation and application important however the maintenance plays are huge role in keeping the various surfaces in their optimal condition.

The number of calls whereby clients do not have any idea of maintenance is increasing and as such how to fix e.g. floors that have been washed too early or on one occasion, steam mopped.

As all Care and Maintenance sheets are on the website, these are easily downloadable and could be given to the clients when they purchase the particular oils for floors, furniture (or furniture pieces), decks etc. We strongly recommend the Trena PH neutral cleaner as it is mild and effective cleaner without breaking down the oils wax layer formed by the cured Livos oils and is suitable for all treated surfaces types.